



COMMUNITY FOOTBALL

MEMBER PROTECTION INFORMATION OFFICER (MPIO) COURSE

The Office of Sport is now offering webinar based MPIO training to assist community sport and recreation clubs access workshops that were previously delivered face-to-face.

The webinar is **free** but registration is essential. **Places are limited so please book early.**

Member Protection Information Officer (MPIO) webinar details

- The webinar will be held over two consecutive nights (2 x 1-hour sessions) – **attendance at both sessions is required to complete MPIO training requirements.**
- All participants must provide evidence of completion of the Play by the Rules MPIO online training prior to completing the webinar. Please click [here](#) to access the PBTR online training
- Click on the link below for your preferred MPIO training date and follow the prompts to register
- You will need access to a laptop or PC with reliable internet access. It is strongly advised and preferred that your laptop or PC has video capability.
- You will receive further instructions about accessing the webinar in the week prior to your selected date – including some brief pre-workshop preparation
- NB if clicking the link below does not work, please copy the link and paste to your web browser

What is an MPIO Course?

A Member Protection Information Officer (MPIO) provides information about the rights, responsibilities and options available to an individual making a complaint in sport.

They can also inform and advise sport administrators and complaint handlers in Member Protection Policy for specific sports. MPIOs are impartial and don't mediate or investigate complaints.

They may reside in a club, state association or national sports organisation and can also freelance.

Topics covered include:

- MPIO Roles and Responsibilities
- Listening and responding effectively
- Asking questions
- Paraphrasing
- Diffusing
- Reflecting
- Recognising feelings
- Reframing
- Summarising
- Informed decision making
- Conflict of interest and impartiality
- Communication and promotion of MPIO
- Where to get help?
- Useful resources and contacts.

Member Protection Information Officer Workshop Dates:

- July 13 - July 14, 7-8pm - [Click here](#) to register
- July 15 - July 16, 7-8pm - [Click here](#) to register
- July 21 - July 22, 7-8pm - [Click here](#) to register
- July 28 - July 29, 7-8pm - [Click here](#) to register

For further information please contact;
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